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Encounter Attendance Guidance for Remote Therapy (Agency/Independent Providers Only)

Introduction

The chart below explains the Service Location options available for Occupational Therapy, Physical Therapy, Speech-Language Therapy, and Mandated Counseling Services during blended and/or remote learning as a result of the COVID-19 response.

Note: This document is for Agency/Independent providers only. See separate guidance regarding other service types not listed above.

The following options are available within the Service Location dropdown menu on the Encounter Attendance service record:



Location	Service Description*	Service Location Description
Tele-therapy service	Use applicable CPT code describing service provided	A mandated session conducted using interactive audio and video connection in real time with student(s).
Tele-therapy consultation	Consultation: Phone/Tele- therapy CPT code 12345	Consultation/check in with families regarding the delivery of services, conducted using interactive audio and video connection in real time with caregiver(s).* *Typically provided where provision of the mandated service is not appropriate and/or feasible.
Phone only service	Use applicable CPT code describing service provided	Can be used for mandated counseling services. When appropriate, and the parent/caregiver has provided consent, can also be used for OT/PT/ST only for students whose religious convictions do not allow them to participate in tele-therapy.
Phone only consultation	Consultation: Phone/Tele- therapy CPT code 12345	A weekly consultative check-in session with the family (duration not to exceed one mandated weekly session).* Typically provided where delivery of the mandated service via tele-therapy is not appropriate and/or not feasible due to the nature of the service, lack of an internet enabled device, etc. *This does NOI constitute a therapeutic session based on NYSED and professional guidelines.

^{*}Service Description required for Occupational Therapy, Physical Therapy, and Speech-Language Therapy only

Note: Consultation must represent a provision of service, and does not include logistical conversations with families, check-ins, or other non-service types of interaction with the student or family.