



# Medicaid-In-Education Fraud & Abuse Hotline

877-393-5432

## WHAT YOU CAN REPORT:

ANY ACTIVITY BY THE NYCDOE (OR A NYCDOE EMPLOYEE OR CONTRACTOR) THAT VIOLATES MEDICAID LAWS OR REGULATIONS, SUCH AS:

- Claiming or Verifying attendance for related services that were not provided
- Duplicate billing (a contractor/independent provider) bills the DOE and Medicaid for the same services)
- Documenting/Claiming for services at a higher rate when a lower rate service was provided (documenting/billing for one-on-one when a group service was provided)
- Submitting claims when applicable provider requirements have not been met (therapist lacks proper credentials or is on an exclusion list)
- Certifying attendance for a complete session when a complete session was not provided
- Intentionally falsifying or altering documents
- Submitting fraudulent financial reports in connection with the Medicaid program

## WE OFFER YOU PROTECTIONS

- ✓ Concerns will be investigated promptly
- ✓ Compliance concerns are kept confidential to the extent possible
- ✓ Compliance concerns may be reported anonymously (but you should include as much information as possible *without* investigating on your own)
- ✓ Federal, NY State and NY City Whistleblower Laws protect from retaliation those who report compliance concerns in good faith

## YOU HAVE A DUTY TO REPORT !

The Medicaid-In-Education Program permits the NYCDOE to obtain much needed Medicaid reimbursement for certain diagnostic and health support services provided to students with disabilities. We are individually and collectively responsible to report suspected violations of federal and state laws governing this program. We need your help to ensure that program rules are followed.

## HOW TO REPORT

- (1) Contact the NYCDOE Medicaid Compliance Officer, Dina Karagiorgos

By Phone: 212-374-0274 (Office phone)

By E-mail: [Medicaid@schools.nyc.gov](mailto:Medicaid@schools.nyc.gov)

In Writing:

Dina Karagiorgos  
NYCDOE Medicaid Compliance Officer  
PERSONAL AND CONFIDENTIAL  
100 Gold Street  
New York, NY 10038



- (2) Contact the Confidential NYCDOE Medicaid-In-Education Fraud and Abuse Hotline: Toll Free 877-393-5432 \*
- (3) Contact the NYC Special Commission of Investigation for the NYC School District: Toll Free 877-888-8355
- (4) Contact the New York State Office of the Medicaid Inspector General: Toll Free 877-873-7283

\* The Medicaid-In-Education Fraud & Abuse Hotline is reserved for reporting concerns related to the MEDICAID Program. Use other appropriate channels for reporting other issues and concerns.

**FOR MORE INFORMATION:** The NYCDOE Medicaid Compliance Plan can be found online by searching under "NYC DOE Medicaid Compliance Plan" on the web or on the NYCDOE InfoHub.