

External Rocket Terminal Emulator

External Rocket Terminal Emulator FAQs

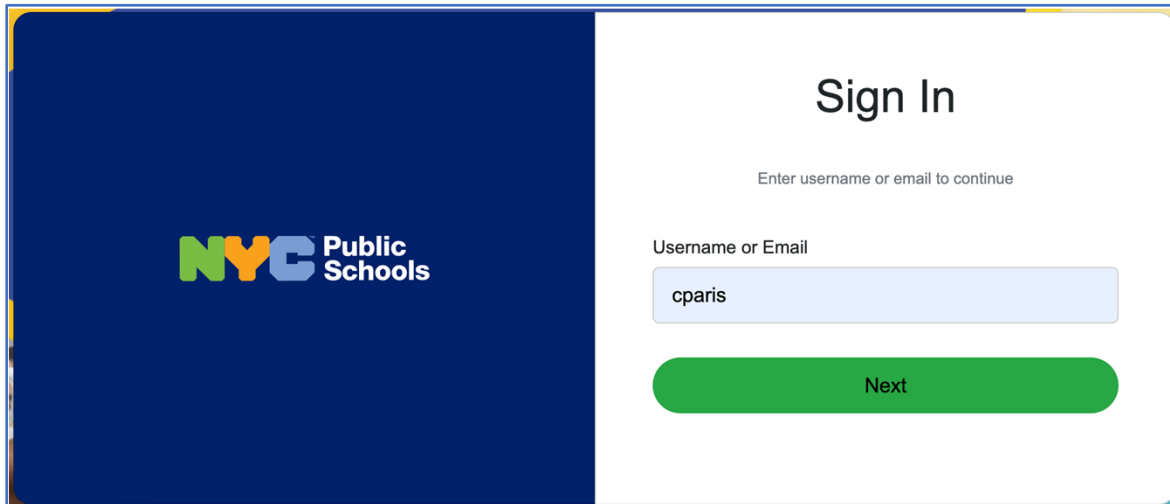
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External Rocket Terminal Emulator

FAQ #1: How to log on to the External Rocket Terminal

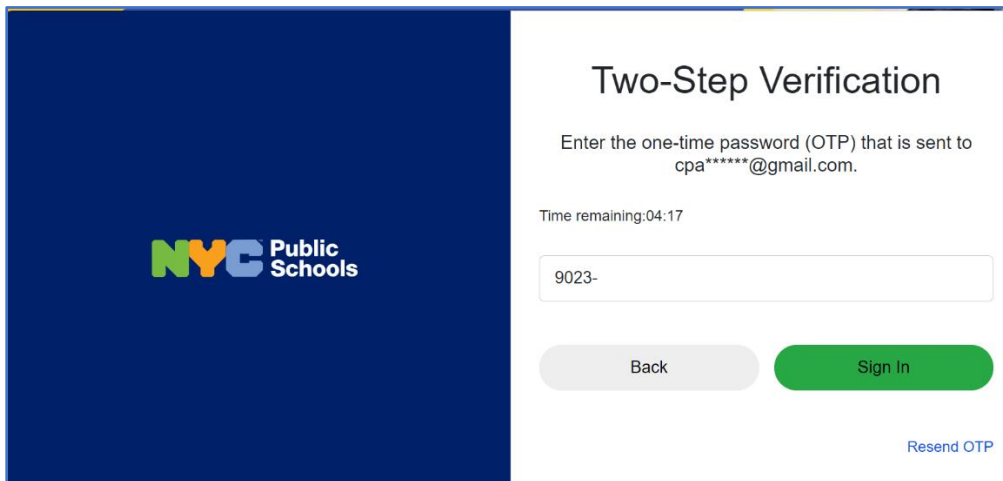
Please open the link <https://schools.ra.nyc.gov/> in your web browser (If needed, Cut and paste in browser) and press Enter.



The screenshot shows a web interface for signing in. On the left is a dark blue sidebar with the NYC Public Schools logo. The main content area is white and titled "Sign In". Below the title is the instruction "Enter username or email to continue". There is a text input field labeled "Username or Email" containing the text "cparis". Below the input field is a green button labeled "Next".

Enter the one-time password (OTP) that is sent.

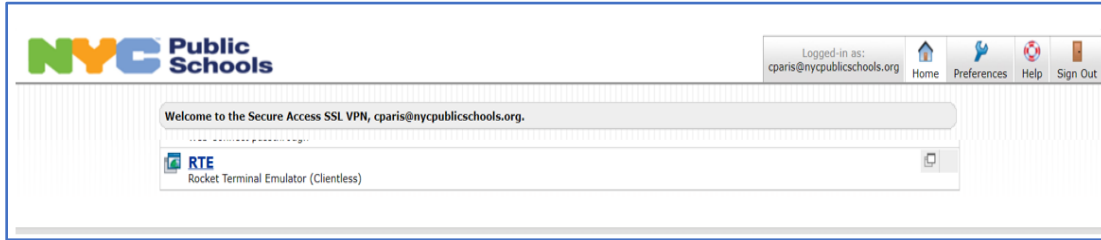
Please respond to the MFA alert based on how you have it set up (OTP, touch, etc.).



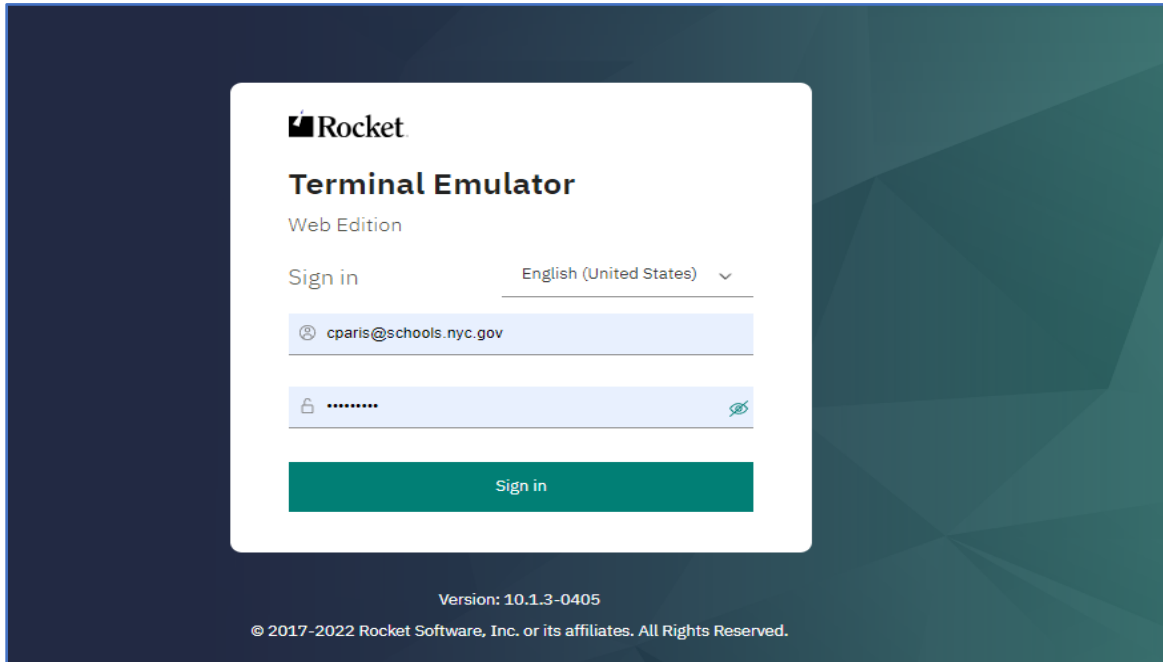
The screenshot shows a web interface for two-step verification. On the left is a dark blue sidebar with the NYC Public Schools logo. The main content area is white and titled "Two-Step Verification". Below the title is the instruction "Enter the one-time password (OTP) that is sent to cpa*****@gmail.com.". Below this is a timer that says "Time remaining:04:17". There is a text input field containing "9023-". Below the input field are two buttons: a grey "Back" button and a green "Sign In" button. At the bottom right, there is a link that says "Resend OTP".

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Click on RTE.

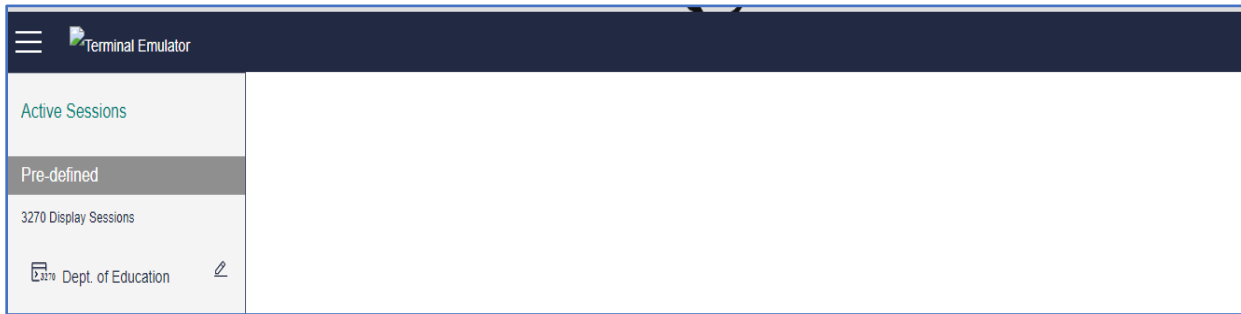


You must use the following format to login - userid@schools.nyc.gov . **ID** and **password** credentials would be the same as your DOE Email Account.

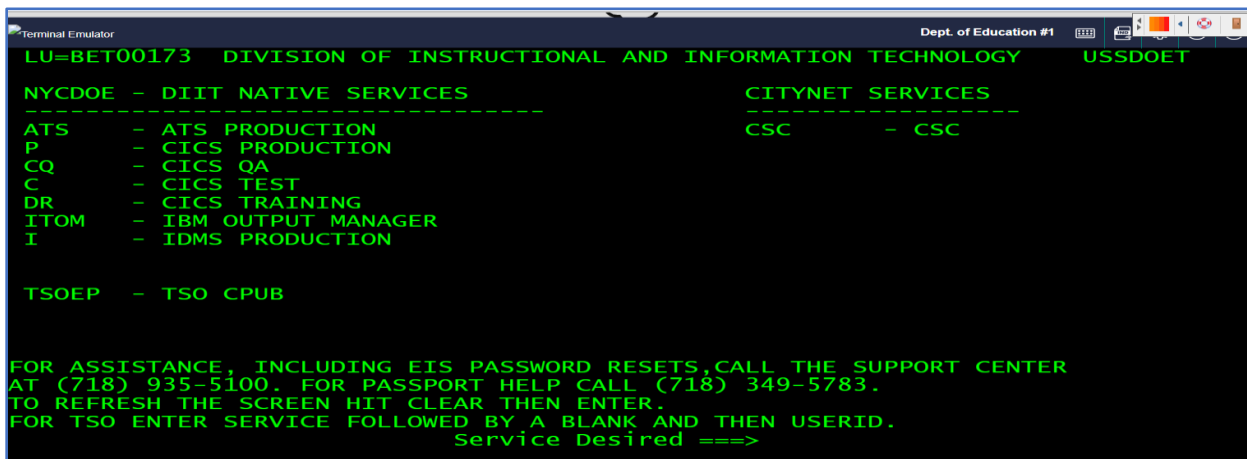


Then click on **Dept. Of Education**.

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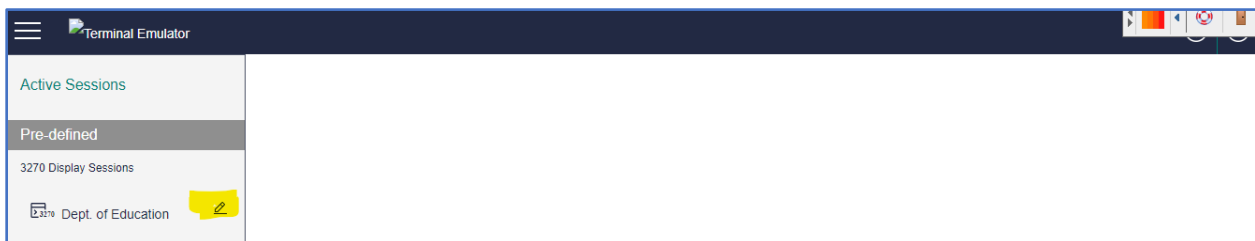
Then login as you would normally.



FAQ #2: When Backspace Button on keyboard does not work in deleting characters.

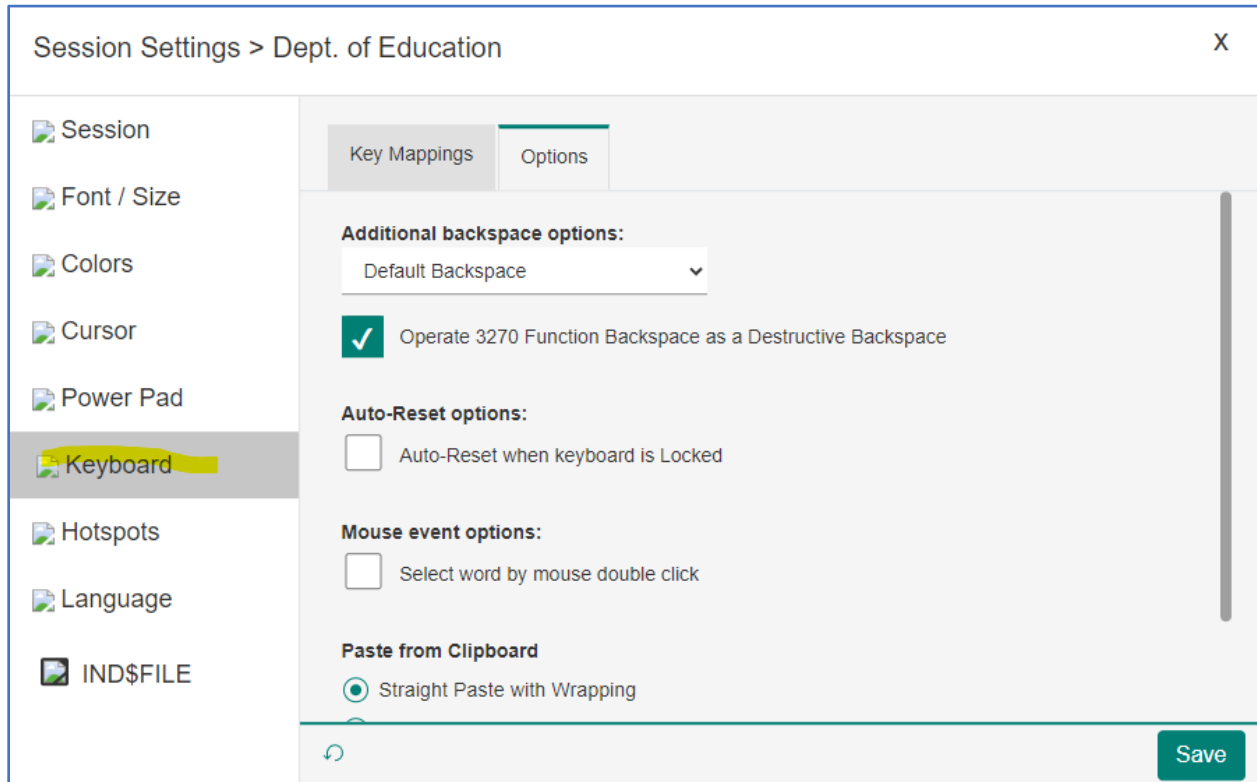
Click on the three lines on the top left. That will drop down the active Sessions.

Then click on **the pencil**. See the next screenshot.



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Click on **Keyboard** then **Options** and check box **“Operate 3270 Function Backspace as a Destructive Backspace”** then click **Save**.



FAQ #3: To set up your keyboard escape key to escape and clear screen.

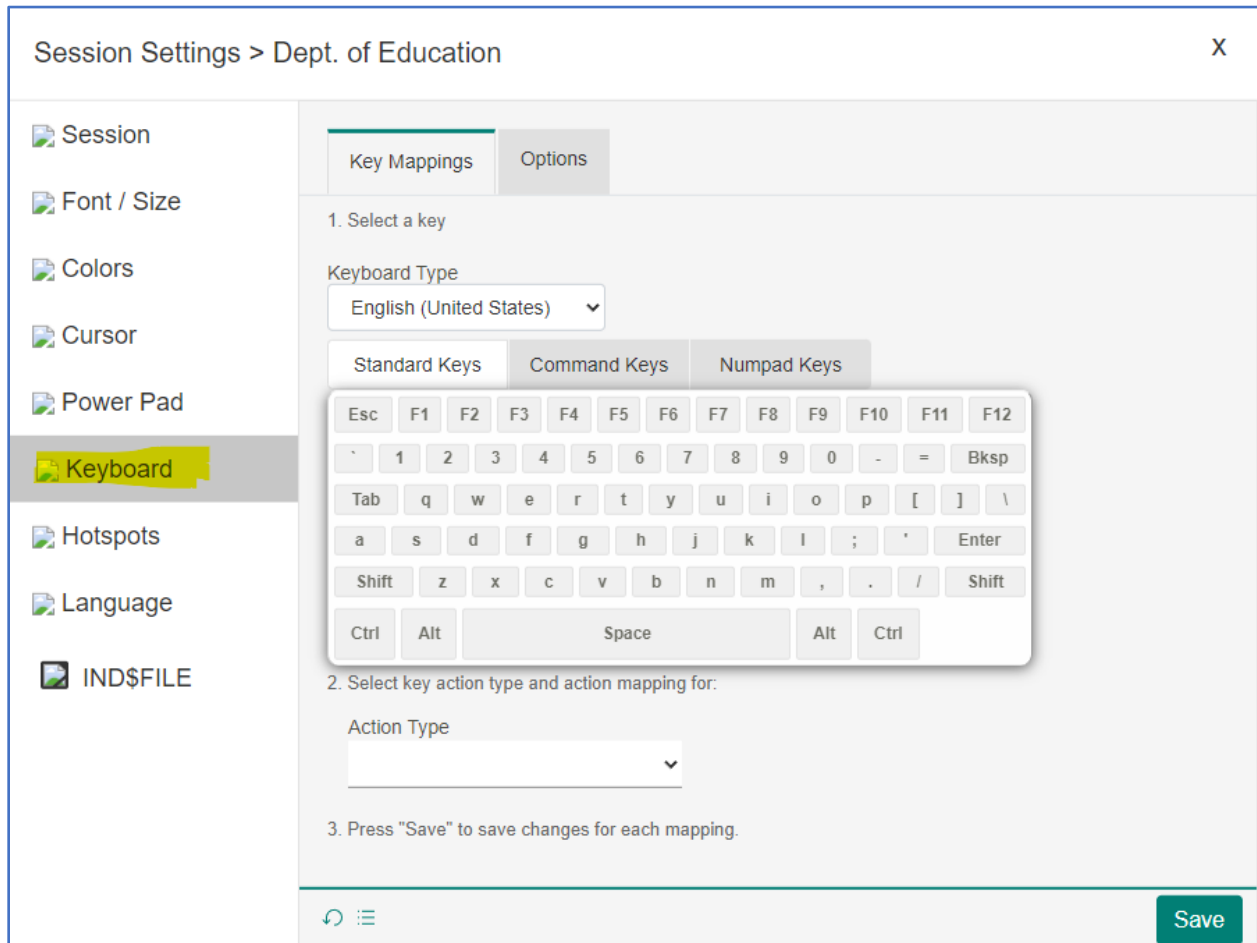
Click on the **three lines on the top left**. That will drop down the active Sessions.

Then click on the pencil. See the next screenshot.



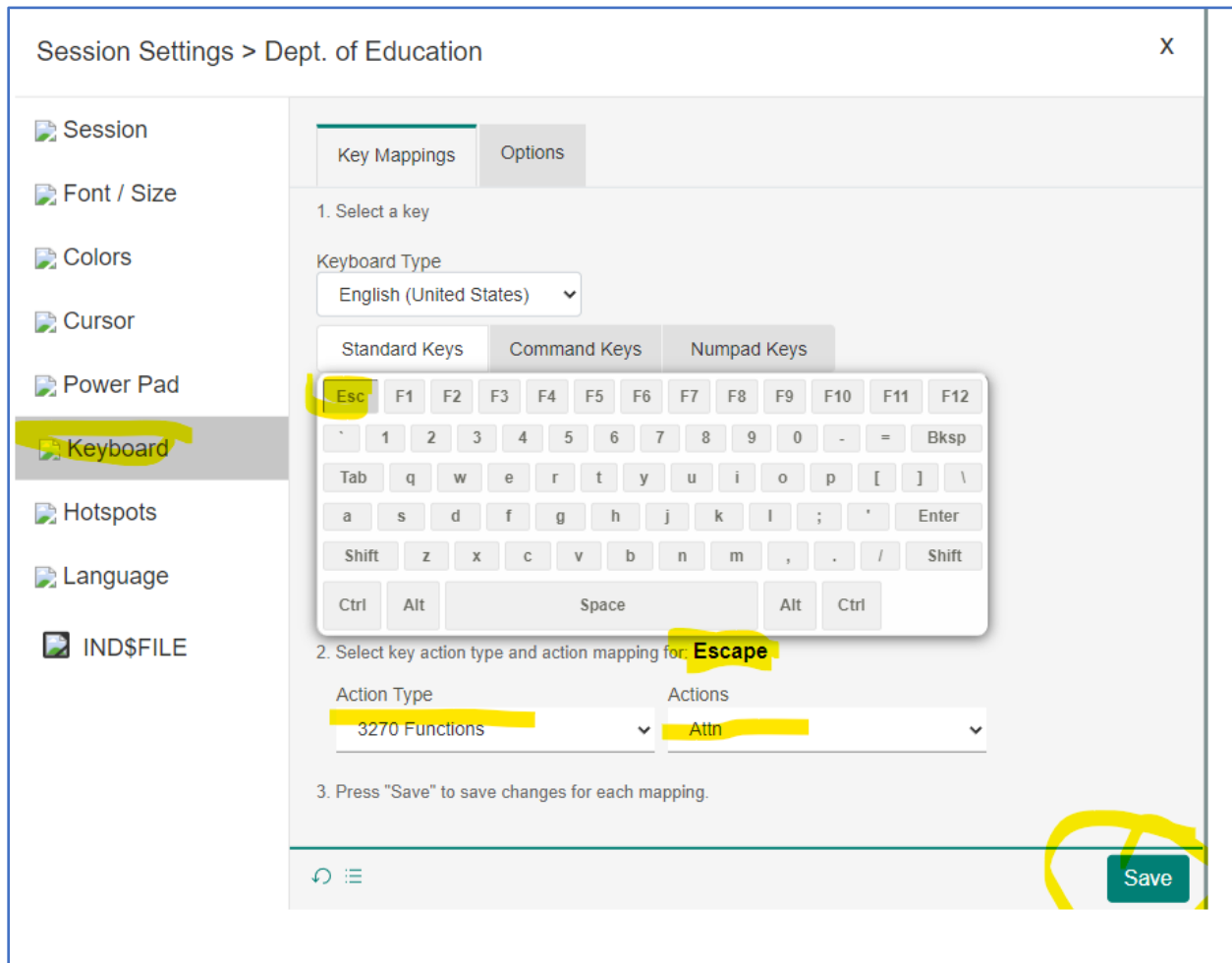
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Click on Keyboard.



Click the **Action Type** and choose > 3270 Function, press the **ESC** button as shown below, and for **Actions** choose > Attn. Then click **Save**.

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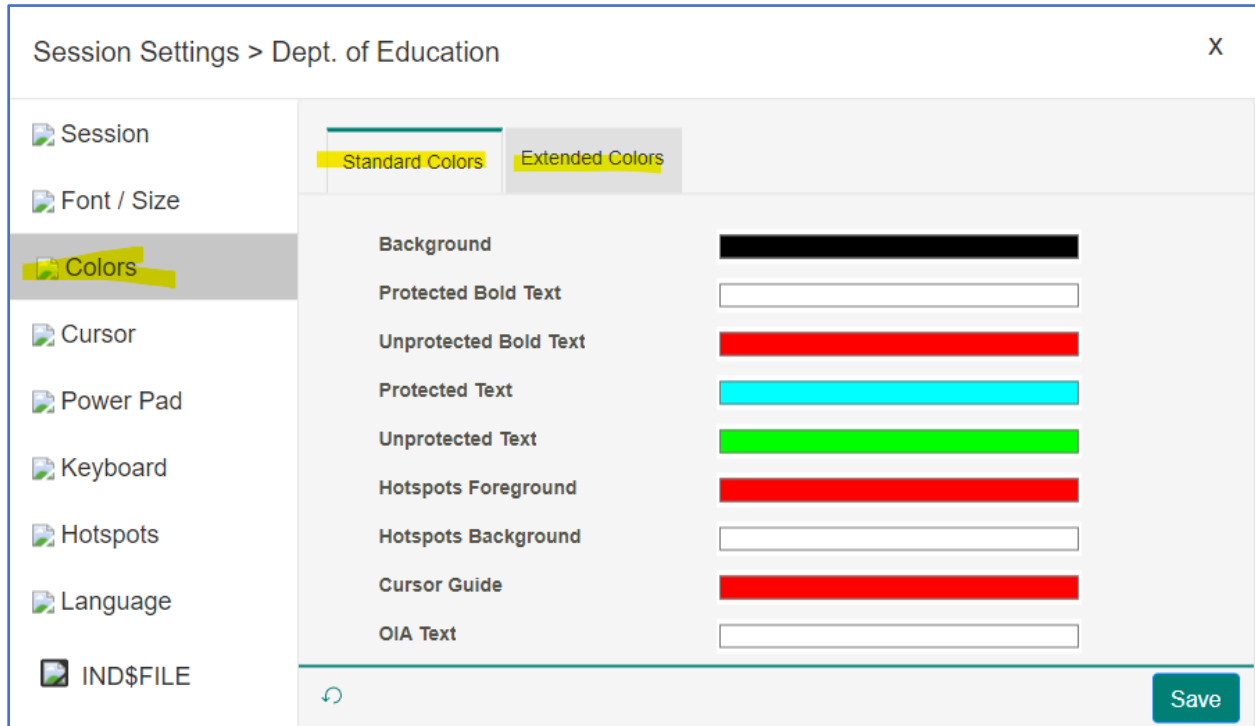
FAQ #4: How to change the Screen color.

Click on the three lines on the top left. That will drop down the active Sessions. Then click on the pencil. See the next screenshot.



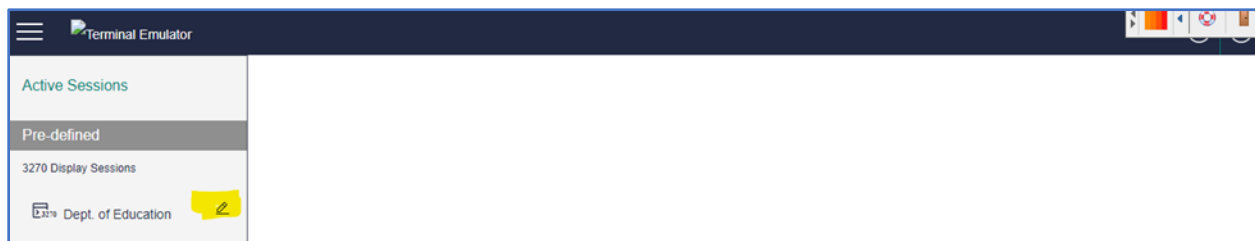
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Click on Colors, you will see **Standard Colors** and **Extended Colors**. There you can adjust the colors.



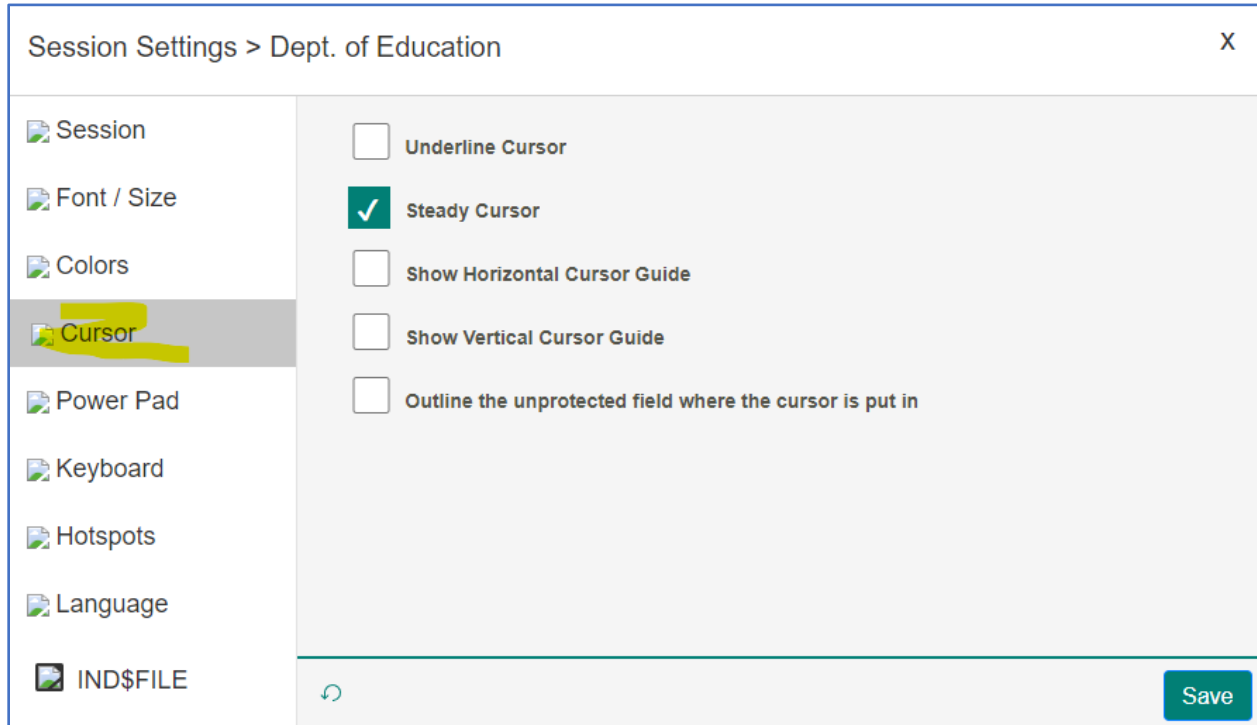
FAQ #5: Cursor (Steady / Blinking / Show Vertical / Outline active).

Click on the three lines on the top left. That will drop down the active Sessions. Then click on the pencil. See the next screenshot.



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Click on **Cursor** and check your preference.

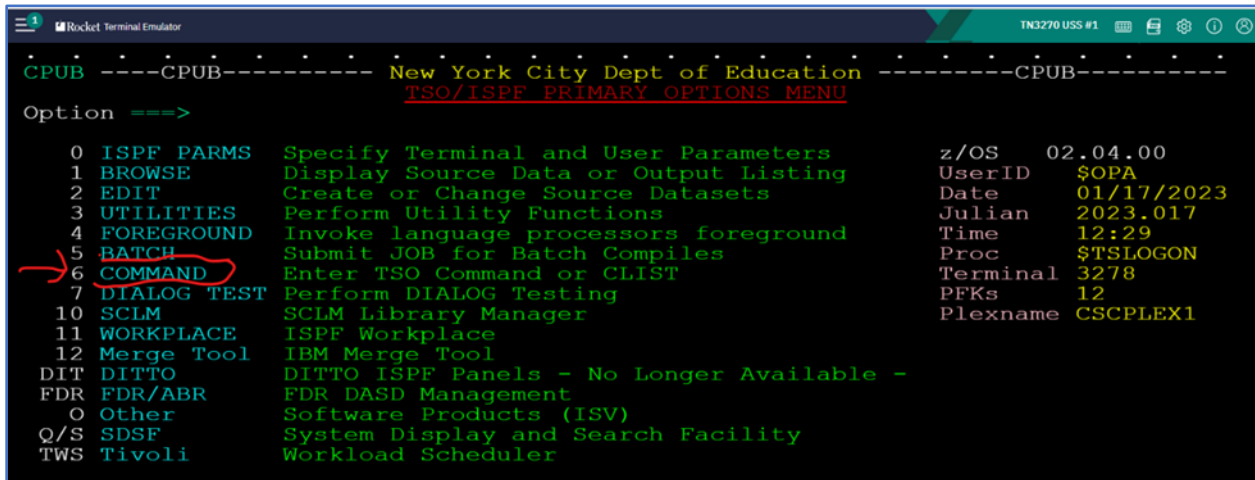


FAQ #6: FTP - File Transfer Protocol.

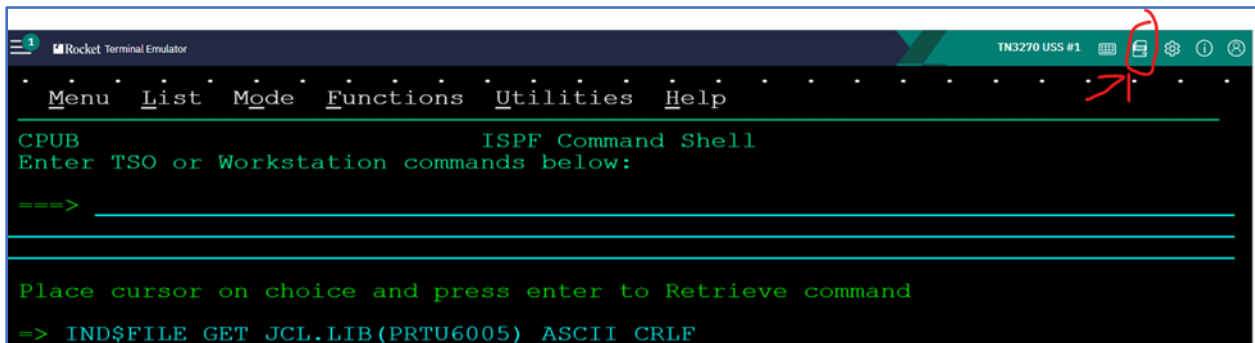
TSO/ISPF PRIMARY OPTIONS MENU

6 = COMMAND

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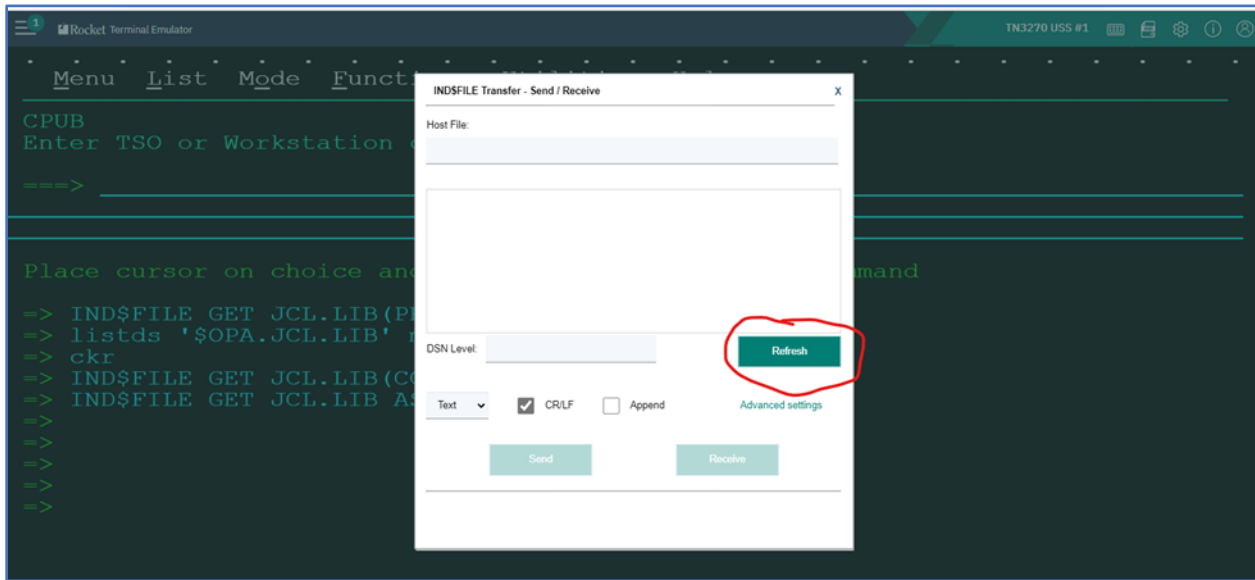


Click on the ICON IND\$FILE.

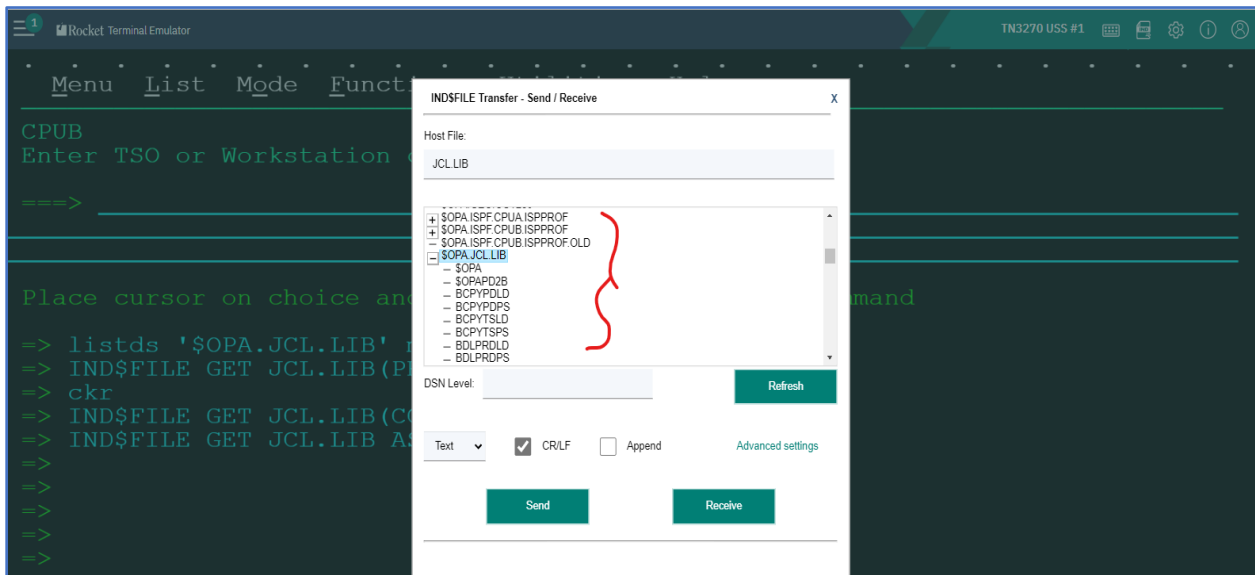


Click on Refresh:

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You will then see a list of your library files. Chose the file to Receive or Send.



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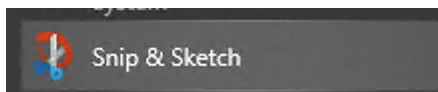
FAQ #7: Alternative Print Screen Methods.

1 – Using Snip It

To Snip what's on your screen without starting Snip & Sketch, Press Windows logo key + Shift + S.

Or

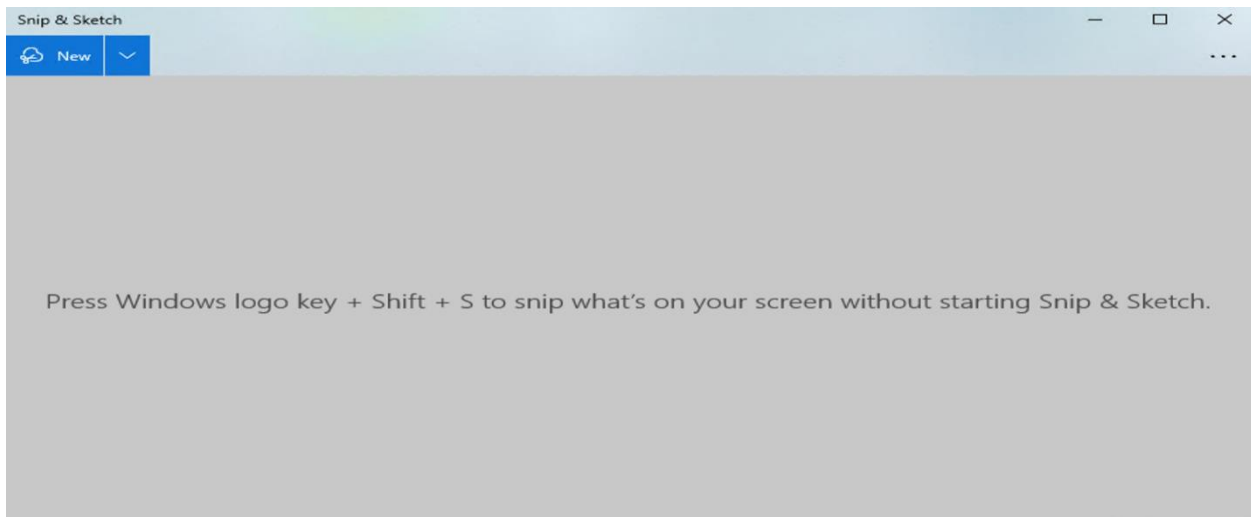
Click on the Snip & Sketch or Snipping Tool icon on your desktop.



OR



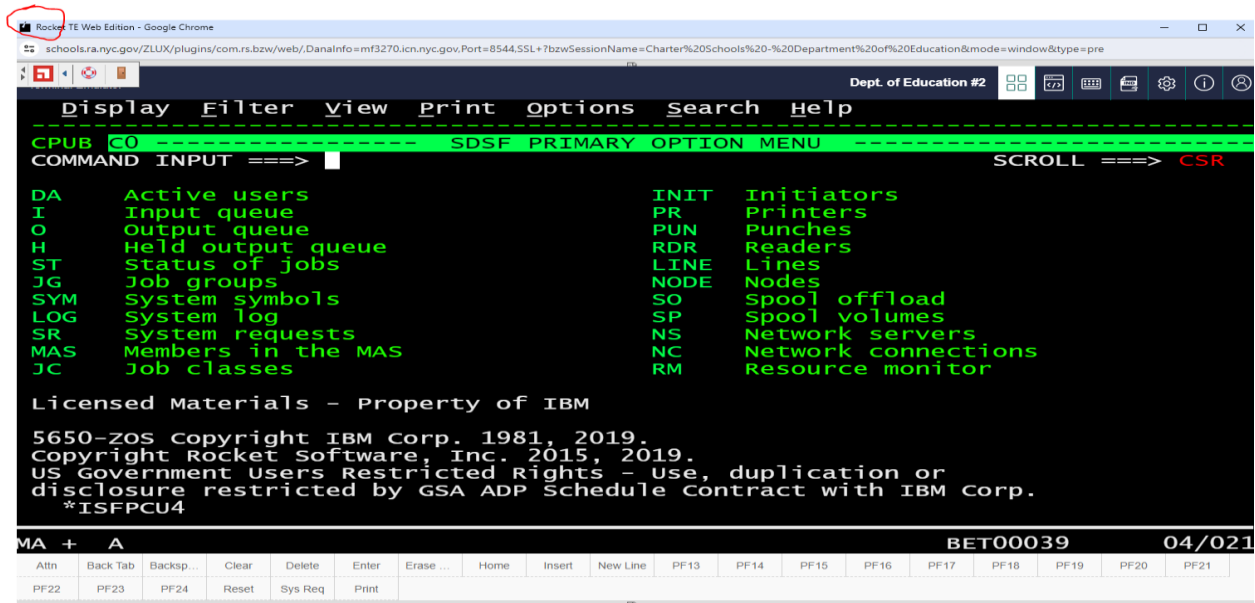
Then click on New. With your mouse, Highlight/Capture the area you would like to print. Open email or a Word Document, right hand Click and Paste.



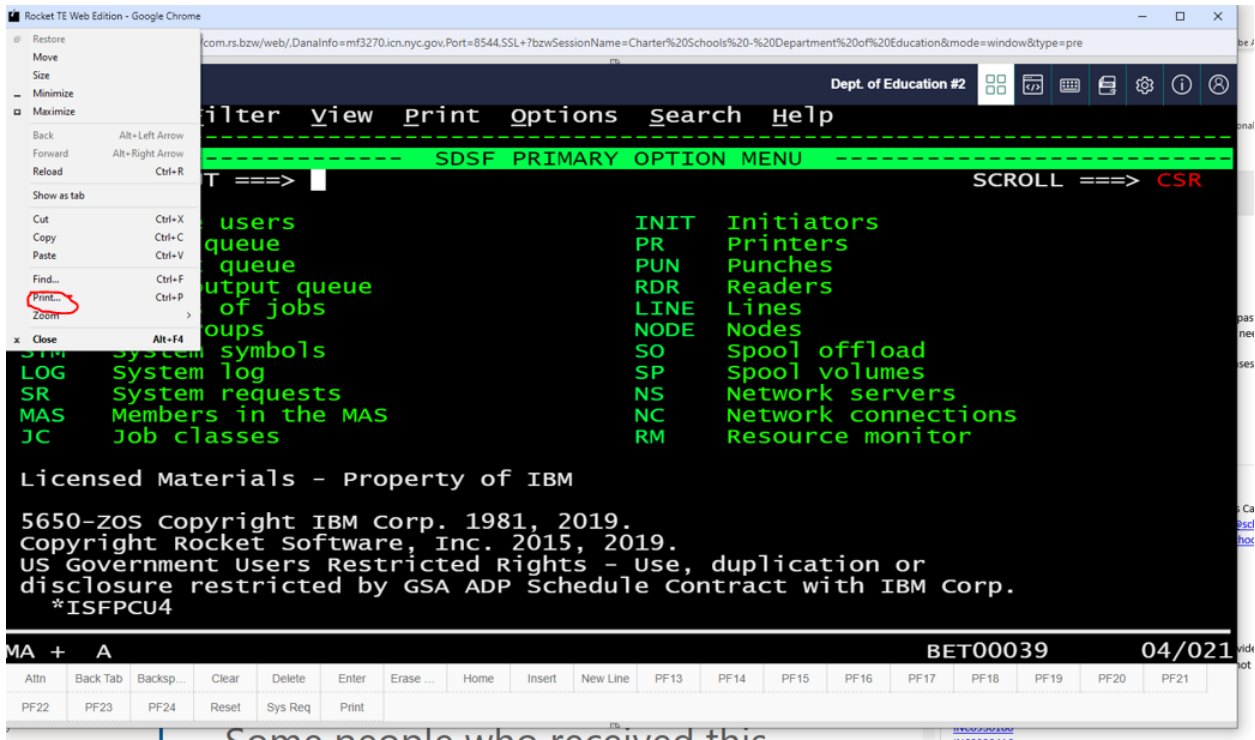
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2 – Manual Printing from within RTE

Click on the top left picture next to Rocket Terminal Emulator Web Edition:



Select print:



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Make the changes noted below (needed to capture the entire screen) that are circled in the print dialog box:

The image shows a terminal window on the left and a print dialog box on the right. The terminal window displays the following text:

```

11724 3:35 PM Rocket TE Web Edition
-----CPUB----- New York City Dept of Education
                    ISPF Primary Option Menu
                    -----CPUB-----

option ==>
0 ISPF PARMS Specify terminal and user parameters      z/os 02_04_00
1 BROWSE    Display source data or output listing   System CPUB
2 EDIT      Create or change source data                  Date 01/17/2024
3 UTILITIES Perform utility functions              Juldate 2024_017
4 FOREGROUND Invoke language processors Foreground Time 15:33
5 BATCH     Submit job for language processing         Proc  SSUSER
6 COMMAND   Enter TSO command or clist                    Terminal 3278
7 DIALOG TEST Perform DIALOG Testing                PFKs 24
9 IBM PRODUCTS Additional IBM pgm Development Tools Applid  ISR
10 SCLM     SCLM Library Manager                    Pilename CSCPLEX1
11 workplace ISPF workplace
12 Merge Tool IBM Merge Tool for zos and os390
ISH ISHELL  Unix Full Screen Interactive Shell
OMVS OMVS Unix Terminal Shell

DoITT Help Desk 212-NYC-HELP 212-692-4357
2 Metrotech DOE Operations 718-935-5057
11 Metrotech DoITT Command Center 718-403-6772
Press ENTER for additional OPTIONS or Enter END command or X to exit this Menu
*ISR@PR1

MA + A BET00039 03/014
  
```

The print dialog box on the right has the following settings:

- Print: 1 page
- Destination: Save as PDF
- Pages: All
- Layout: **Landscape** (circled in red)
- More settings: (arrow icon)
- Paper size: Letter
- Pages per sheet: 1
- Margins: Default
- Scale: **Custom** (circled in red) with a value of 50
- Buttons: Save, Cancel

Click Save or print.

Note: Users may need to revert changes to print normally.