



# Completing a Service Record for Physical Therapy Providers

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# Introduction

This training guide provides instructions for physical therapy providers to complete a past service record for a student in Encounter Attendance.

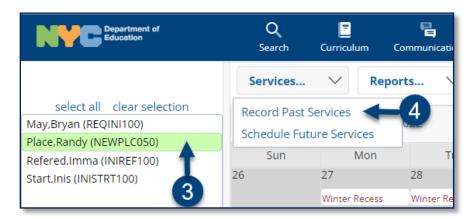
### **Encounter Attendance**

- 1. Log in to SESIS.
- 2. From the Top Navigation Bar on your homepage, click **Service Capture**, then select **Service Calendar**.



# Select Student and Verify/Select Mandate

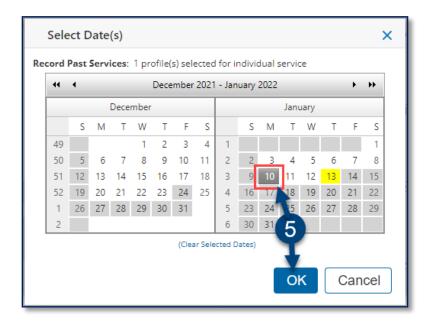
- 3. On the left side of the screen, click to highlight the **student** from your caseload for whom you want to record a past service.
- 4. Click the Services dropdown menu and select Record Past Services.



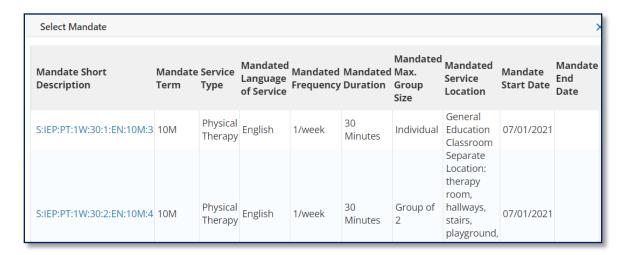
Note: You may also right click on a specific day on the calendar and select Record Past Services.

 Select the date(s) of service to be recorded on the Record Past Services pop-up screen and click OK.

**Note:** The Record Past Services pop-up calendar displays on top of the Service Calendar. Since you are recording a past service, future calendar days are grayed out.



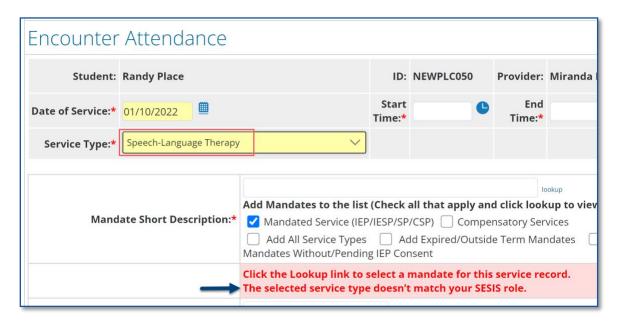
**Note:** If the student has multiple mandates for the same Service Type, the *Select Mandate* pop-up window may display, and you will need to select the appropriate mandate.



- 6. Verify/enter the actual **Start Time** and **End Time** for the session.
- 7. The Service Type will be pre-populated. If it is not correct, select the correct service type from the dropdown menu.

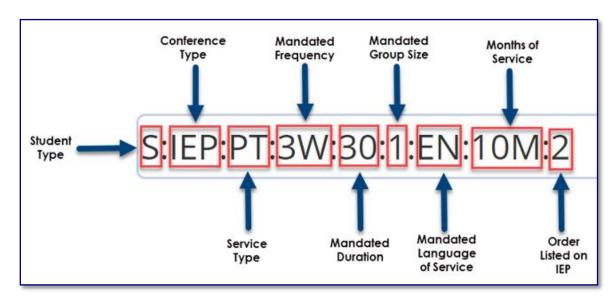


**Note:** A warning message will display if you select a *Service Type* for a role you are not assigned. However, the message will not prevent you from scheduling the service.



### **Mandate Short Description**

The Mandate Short Description is broken down as follows:



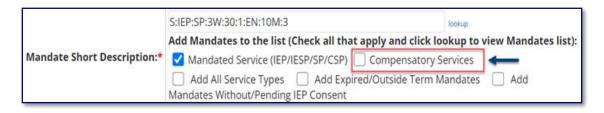
**Note:** For more information, please refer to the *Understanding the Mandate Short Description* <u>guide</u> on the <u>SESIS InfoHub</u>.

#### 8. Verify/Select the Mandate Short Description.

**Note:** If the mandate you served is not displayed in the Mandate Short Description field, check the Add All Service Types, Add Expired/Outside Term Mandates, and/or Add Mandates Without/Pending IEP Consent boxes and click the **lookup** link to display additional mandates.



**Note:** The Compensatory Services checkbox is used to encounter services that are not associated with an IEP recommendation. It should only be selected for services that differ from the recommendations on the active IEP, including services provided pursuant to an impartial hearing order, resolution, or settlement, Special Education Recovery Services (including any "Compensatory Services") and Alternate Placement Paraprofessional services.



For more information regarding how to determine the need for Compensatory Services at IEP Meetings, how to record services for Alternate Placement Paraprofessional, go to the <u>Determining the Need for Compensatory Services at IEP Meetings</u> or <u>Completing a Service Record for Paraprofessionals</u> guides on the InfoHub.

9. Verify/Select the **Session Type**.



**Note:** "Mandated" fields (e.g., Mandated Frequency, Mandated Duration) auto-populate from the conference document.

# **Claimed Frequency**

10. Verify/select the Claimed Frequency.

**Note**: The *Claimed Frequency* is the portion of the mandate for which you will be providing service. If you're providing the full service, it doesn't need to be changed. Claiming does not impact the ability of other providers to enter encounters for the same mandate when it is "split."

- 11. Select/Verify the **Actual** Group Size.
- 12. Select/Verify the Actual Service Location.



#### **CPT Codes and Session Notes**

13. Select CPT Codes/Service Type Detail.

**Note:** Current Procedural Terminology (CPT) Codes will display based on the grouping value. If applicable, you may check more than one service, depending on the duration/grouping of the session.

- 14. Select the student's progress from the **Progress Indicator** dropdown menu.
- 15. Enter your session notes for the student in the **Notes for this Session** text box.

Notes from the student's last recorded session will appear in the *Notes from Last Session* text box, regardless of who worked with the student. For example, if you are splitting the mandate with another provider who most recently provided services, you will be able to see their notes from the last session.



# Certify and Save Service Record

- 16. **Check the box** to certify the service. Certifying a *Service Record* is equivalent to attaching an electronic version of your signature. All services must be certified, including absences and cancellations.
- 17. Click **Save** to save your entries and finalize the Service Record.



18. After the service capture has been certified and saved, the completed service record will display on the Service Calendar in purple. **Double click** or **right click** on the record to view the details.

