Student Profile Reference Guide

Overview

This reference guide provides an overview of how to access and navigate student profiles within ATLAS. It includes step-by-step instructions for viewing and logging events and outlines how to locate and manage student documents.

To quickly access a specific section, simply click the section title.

Note: All student and related data in this guide is entirely fictional.

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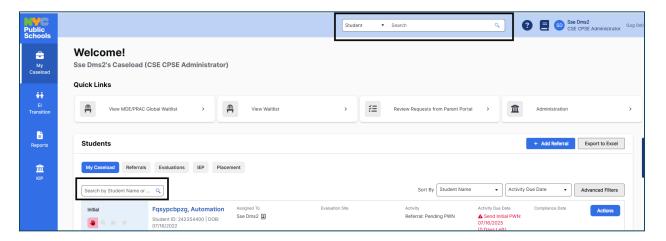
How to View and Log Events

This section provides step-by-step instructions for viewing and logging interactions in ATLAS, such as calls, emails, texts, letters, and in-person visits. It highlights the importance of including detailed information and offers tips for effective documentation. Logging interactions helps track communication between all parties supporting the student.

How to Log an Event

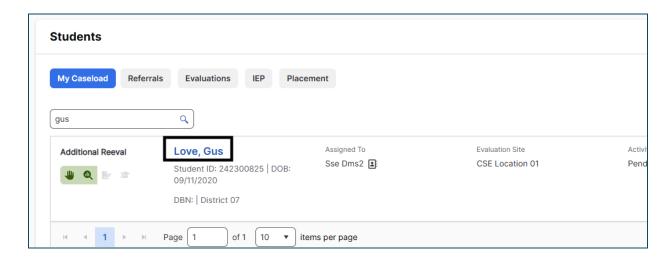
1. From the dashboard, search for the student for whom you'd like to view and/or log an event.

Note: You can search using the search bar below the **My Caseload** button, or by using the ATS search bar at the top of the screen.

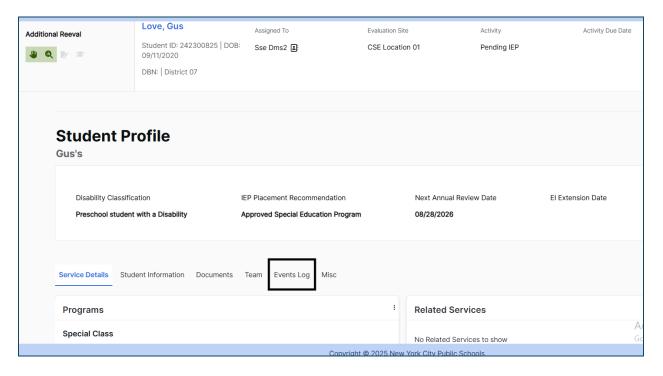


Tip: If the student doesn't appear in your search, try unchecking the My Caseload button at the top of the grid. The button will be blue when it is enabled and gray when it is disabled. Some users can only see students assigned to their caseload. In that case, unchecking My Caseload would not return any search results.

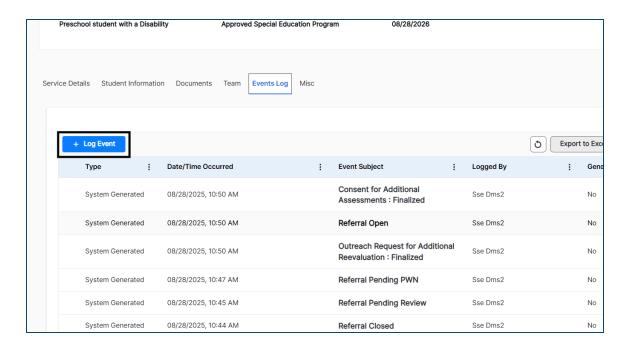
2. Once you've found the student, click on their name to open the Student Profile.



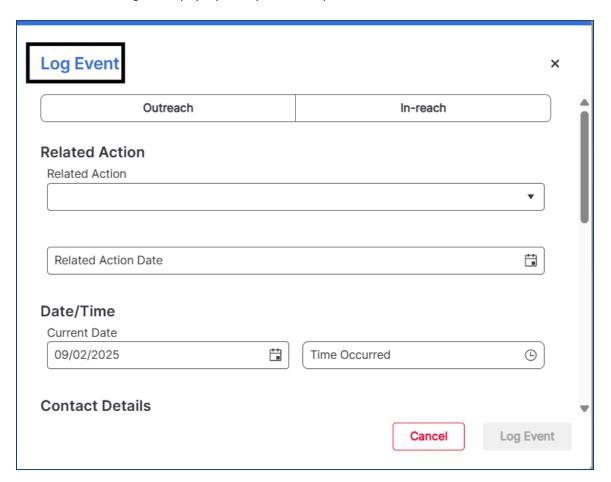
3. From the Student Profile, click **Events Log.** tab. This log shows both user-logged interactions and system generated events. System generated events are automatically logged by ATLAS when key actions are initiated or finalized. For example, when a referral is opened, or when an initial social history is finalized.



4. To log a new interaction, click on **+Log Event** located on the top left side.

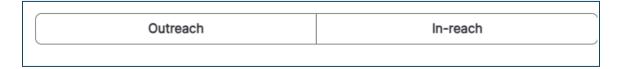


5. From the *Log Event* pop-up, complete all required and relevant fields.



6. Indicate whether the interaction is **Outreach** (you initiated contact with another party, such as a related service provider, evaluator, or CPSE administrator) or **In-reach** (someone contacted you, such as a parent reaching out about their child).

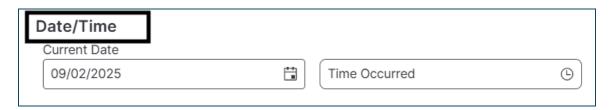
Note: The fields displayed will vary based on the type of interaction selected.



7. Complete the **Related Action** section by selecting the appropriate options from the dropdown menus and entering the date field.



8. Complete the Date/Time section by entering the date and time fields.



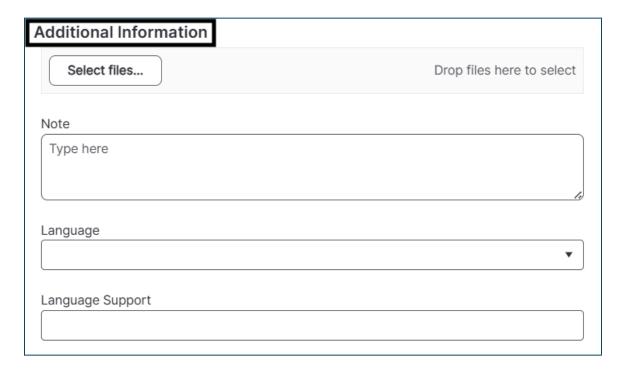
9. Complete the Contact Details section by filling in the fields manually or selecting from the dropdowns.

Note: The To field will auto-populate with the user's information but can be edited if needed.



10. Complete the **Additional Information** section by attaching relevant documents, filling in text fields, and selecting the appropriate options from the dropdowns.

Note: You may upload supporting documents (e.g., a PDF of an email or a scanned letter). Do not use this field to upload student forms, workflow documents, or any files other than evidence of the interaction.



11. Once all fields are complete, click **Log Event** in the bottom-right corner. To exit without saving, click **Cancel** (note: all entered information will be lost).



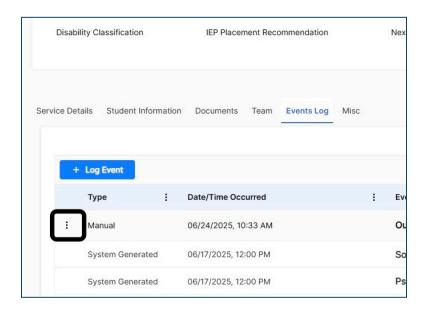
12. ATLAS will confirm once your submission is successful and will navigate back to the Student Profile.



How to View Events

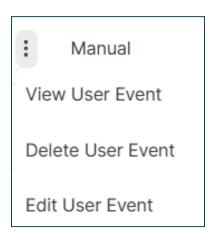
1. From the Events Log tab, click the three vertical dots next to the Event you would like to view.

Note: System generated events do not include additional information and cannot be edited or deleted, therefore there is no option to view additional information, edit, or delete them.

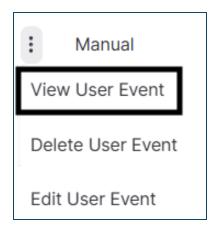


- 13. From the pop-up you will have the following options:
 - a. If you created the event:
 - i. View User Event: a pop-up will appear for you to view the details of the event.
 - ii. Delete User Event: this will delete the event

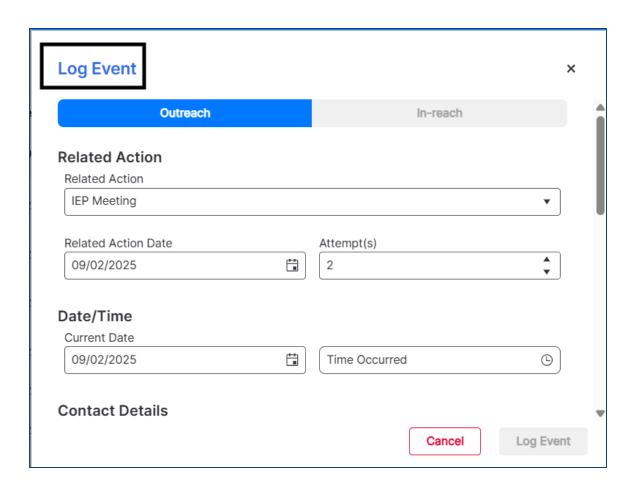
- iii. **Edit User Event:** you will return to step 5 where a pop-up will appear for you to make edits.
- b. If the event was logged by another user:
 - i. View User Event: a pop-up will appear for you to view the details of the event.



14. To view additional details about the interaction, click ${\it View User Event}$.



15. A *Log Event* pop-up will appear with view-only access.

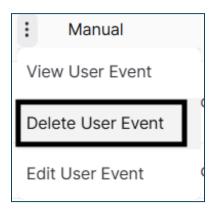


16. To Exit, click **Cancel**.

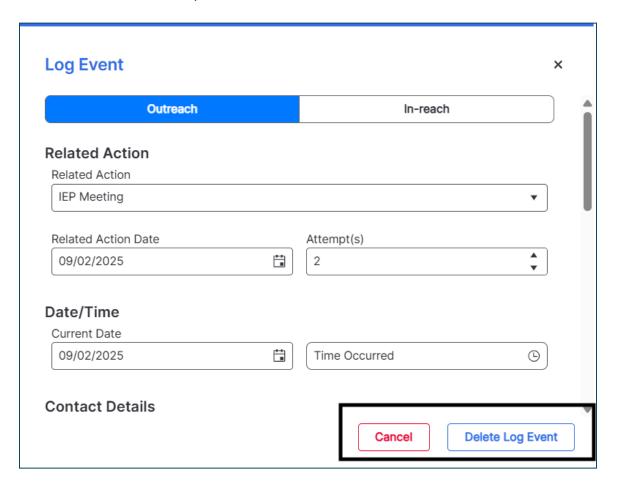


17. To delete the interaction, click **Delete User Event**.

Note: Users can only delete events they created.



18. From the *Log Event* pop-up, click **Delete Log Event** to remove the event, or click **Cancel** to return to the student profile.

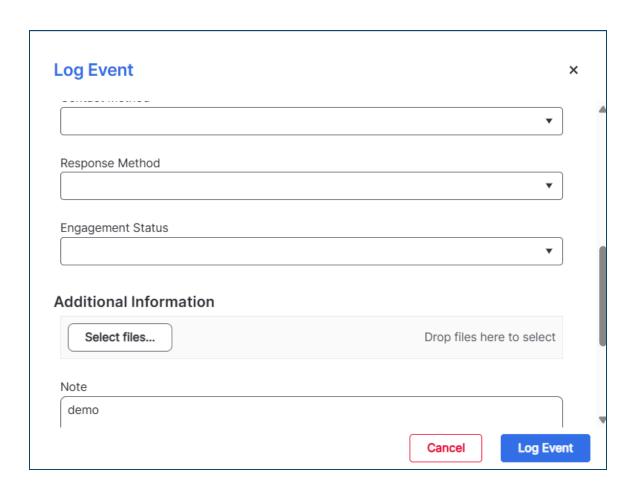


19. To edit an event, click **Edit User Event**.

Note: Users can only edit events they created.



20. From the *Log Event* pop-up, update or edit the fields you wish to change.



21. Click **Log Event** to save your changes, or click **Cancel** to exit and return to the student profile.



22. After logging or reviewing interactions, click **My Caseload** to return to the dashboard.

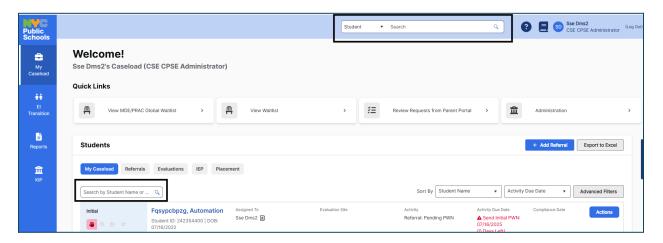


How to Navigate Student Documents

This section provides step-by-step instructions for navigating and accessing student documents in ATLAS. Documents are organized by school year and process stage. Some documents are generated automatically by ATLAS and others are created by users.

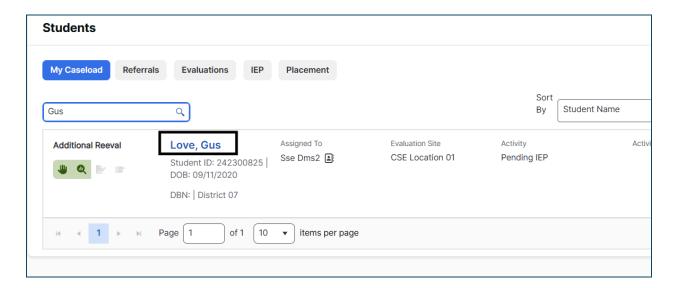
1. From the dashboard, search for the student.

Note: You can search using the search bar below the **My Caseload** button, or by using the ATS search bar at the top of the screen.

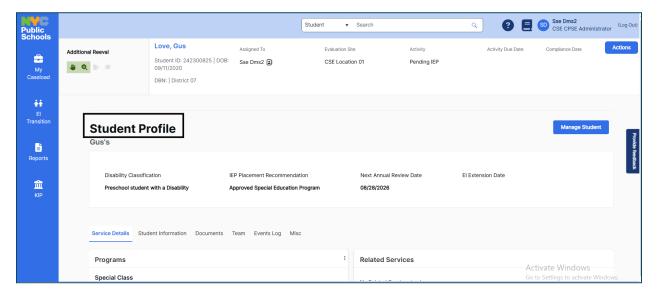


Tip: If the student doesn't appear in your search, try unchecking the My Caseload button at the top of the grid. The button will be blue when it is enabled and gray when it is disabled. Some users can onLog in to ATLAS. On the **My Caseload** dashboard, search for the student by **First Name**, **Last Name**, or **Student ID**. You can use the search box above the student list or the box at the top right of the ATLAS screen.

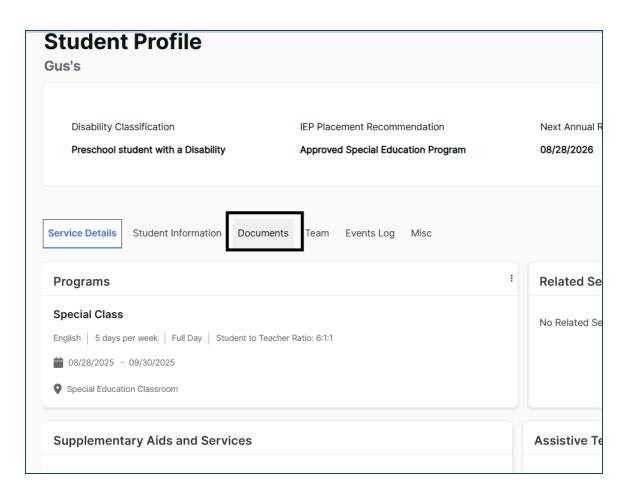
2. Click the student's name.



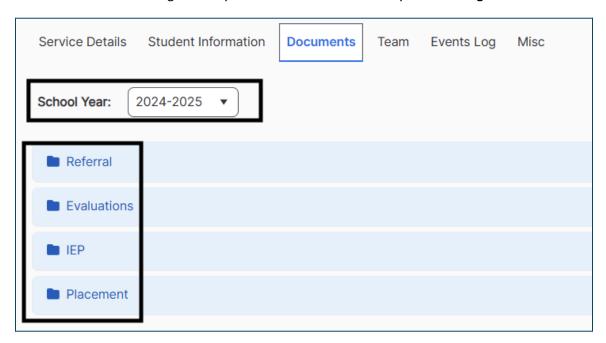
3. You will be navigated to the Student's Profile.



4. From the student's profile, click the **Documents** tab.



5. Documents are organized by **School Year** and in folders by **Process Stages**.



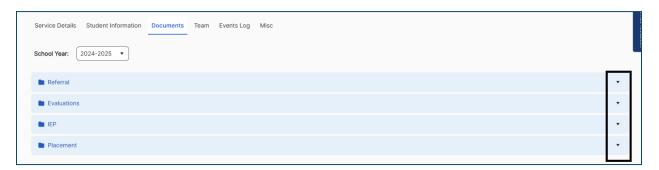
6. To view documents from a specific year, use the dropdown to make appropriate selection.



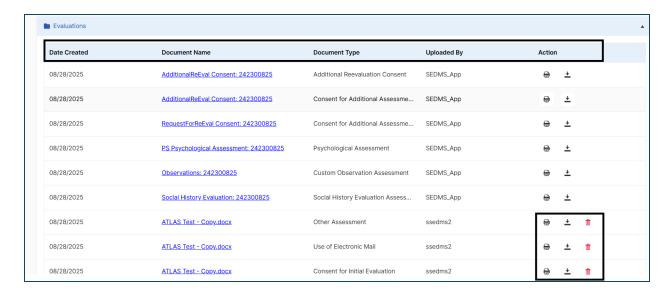
Note: Only years for which a student has documents will appear in the drop-down. If a student has no documents yet, the menu will read "**No Data Found**".



7. To view documents, use the dropdown next to the category header to expand the folder and view the associated files.

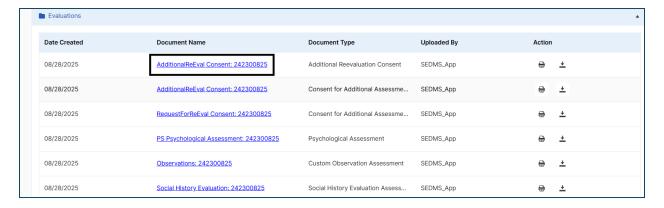


8. Once expanded, the student's available documents appear in a list. Users can view details such as **Date Created**, **Document Name**, **Document Type**, **Uploaded By**, or **Actions**. **Actions** available include **Print**, **Download**, and **Delete**, which are each represented by an icon.

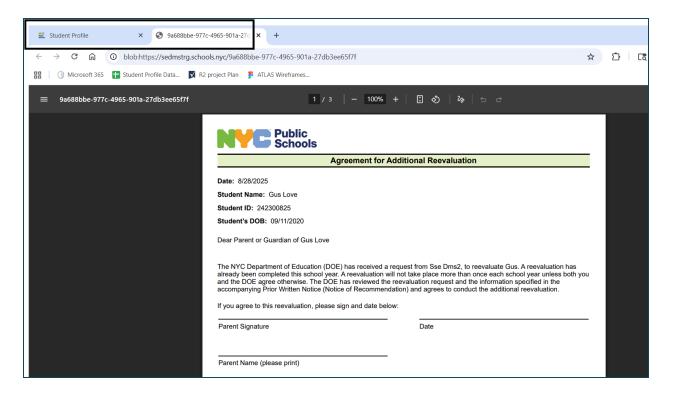


Note: System-generated documents cannot be deleted. The delete icon will only appear for users with deletion permissions.

9. To open a document, click its blue, hyperlinked name under *Document Name*.



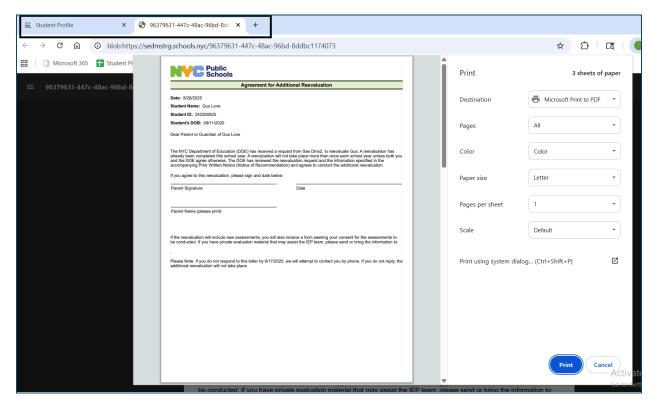
10. The document will open as a PDF in a new tab. To return to the ATLAS dashboard, either click the original *Student Profile* tab at the top of your browser or simply close the PDF tab.



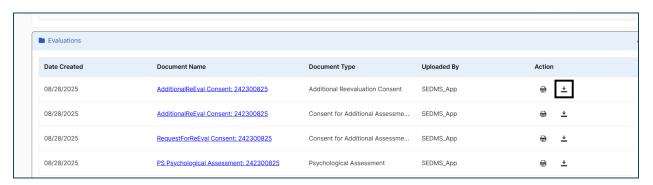
11. Available actions for each document include Print, Download, and Delete, represented by icons. To print, click the **Print** icon (first icon, resembling a printer) under *Action*.

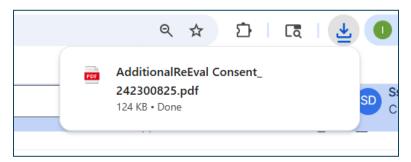


12. The document will open in print preview in a new tab, where you can select your print options. To return to the ATLAS dashboard, either click the original *Student Profile* tab at the top of your browser or simply close the PDF tab.



13. To download a document, click the Download icon (the second icon, shown as a down arrow) under *Action*. The file will appear in your browser's downloads.





14. To delete a document, click on the **Delete** icon (the third icon resembling a trash can) under *Action*.

Note: The delete icon will only be available to users with deletion rights for a given document.



15. A pop-up will appear. Click **Yes** to delete the document or **No** to cancel. To return to the documents page, click the **X** in the top-right corner to close the pop-up.

