

2024 NYC School Survey – Family
[school name]

We want to know what you think about your child’s school. Your answers to this survey are confidential and you can skip any question you are not comfortable answering or that may not apply to your child. No one at your child’s school will ever see your individual responses. Your responses will be combined with those of other parents at your child’s school to provide information and help the school improve its learning environment. If you have more than one child in your family who attends NYC schools, please complete this survey for each child. If you have any questions or concerns about the survey or its administration at your school, please contact your school’s survey coordinator. More information about the NYC School Survey is available at NYCSchoolSurvey.org

Please mark the extent to which you disagree or agree with each of the following statements about this school.

Options provided: Strongly Disagree, Disagree, Agree, Strongly Agree

- School staff regularly communicate with me about how I can help my child learn.
- Teachers work closely with me to meet my child’s needs.
- My child’s school communicates with me in a language that I can understand.
- I am greeted warmly when I contact or visit the school.
- I feel respected by my child’s teachers.
- Staff at this school work hard to build trusting relationships with parents/guardians like me.
- I feel respected by my child’s principal/school leader.
- I trust the principal/school leader at their word (to do what they say that they will do).
- The principal/school leader is an effective manager who makes the school run smoothly.
- My child’s race, ethnicity, culture, or background is valued at this school.
- My child feels like they belong at this school.

Please mark the extent to which you disagree or agree with each of the following statements about this school.

Options provided: Strongly Disagree, Disagree, Agree, Strongly Agree

- My child’s teachers treat me as a partner in educating my child.
- My child’s school will make me aware if there are any concerns about my child’s social or emotional well-being.
- This school offers a wide enough variety of programs, classes, and activities to keep my child engaged in school.
- This school is kept clean.
- This school is kept in good physical condition.

Please mark the extent to which you disagree or agree with each of the following statements. The principal/school leader at this school...

Options provided: Strongly Disagree, Disagree, Agree, Strongly Agree

- puts decisions made with families into action.
- works to create a sense of community in the school.
- ensures families are comfortable communicating with the school.

Since the beginning of the school year, how often have you...

Options provided: Never, Rarely, Sometimes, Often

- communicated with your child's teachers about your child's performance?
- seen your child's projects, artwork, homework, tests, or quizzes?
- I know how to contact the Parent Coordinator at my child's school.

Please mark the extent to which you disagree or agree with the following statements.

Options provided: Strongly Disagree, Disagree, Agree, Strongly Agree

- I feel comfortable communicating with the Parent's association (PA), Parent Teacher Association (PTA), or School Leadership Team (SLT), etc. at my child's school.
- My child's school provides me information about transportation options (e.g. Metrocard and busing).
- I am satisfied with my child's school bus transportation service this year.
- I feel comfortable going to my superintendent or their team with questions or concerns.
- At this school my child is safe.
- School Safety Agents promote a safe and respectful environment at this school.
- I am satisfied with the meal options provided at my child's school.
- Language translation and interpretation are readily available to me at all family events at my child's school.

Please mark the extent to which you disagree or agree with the following statements.

Options provided: Strongly Disagree, Disagree, Agree, Strongly Agree

- My child is progressing in reading the way I would expect.
- My child is progressing in math the way I would expect.
- My child's school helps me understand what grade-level schoolwork looks like.
- Conflicts are resolved fairly at my child's school.
- I am familiar with my local parent leadership committees, including community education council or citywide education council.
- How satisfied are you with the following?

Options: Very Dissatisfied, Dissatisfied, Satisfied, Very Satisfied

- The education my child has received this year.
- The overall quality of my child's teachers this year.
- The performance of the citywide Panel for Education Policy with regard to school resources, oversight, curriculum, and progress in student achievement.

- The performance of the Schools Chancellor with regard to school resources, oversight, curriculum, and progress in student achievement.
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During the school year, have you...

Options provided: Yes, No

- attended a school meeting, school event, or parent-teacher conference (virtually or in-person)?
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Please mark the extent to which you disagree or agree with each of the following statements.

Options provided: Strongly Disagree, Disagree, Agree, Strongly Agree

- This school helps to prepare my child for college, career, and success in life after high school.
 - This school provides resources to me and my child to prepare my child for college, career, and success in life after high school.
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If you are a parent/guardian of a child who receives special education services through an Individualized Education Program (IEP), ANSWER these questions. Mark the extent to which you disagree or agree with each of the following statements.

Options provided: Strongly Disagree, Disagree, Agree, Strongly Agree

- If I suspect my child needs additional learning supports and services, I know the next steps to get support at my school.
 - I am satisfied with the educational planning and Individualized Education Program (IEP) development process at this school.
 - At this school, my child receives what they need to achieve their Individualized Education Plan (IEP) goal(s).
 - This school offers a wide enough variety of activities and services (including specialized programs, related services and assistive and adaptive technologies where appropriate) to help improve life outcomes for my child.
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If you are a parent/guardian of an infant, toddler, 3-K or Pre-K child, ANSWER these questions. Mark the extent to which you disagree or agree with each of the following statements.

Options provided: Strongly Disagree, Disagree, Agree, Strongly Agree

- I feel good about the way that my child's teachers helped my child adjust to their program.
- My child's teachers give me helpful ideas about how I can support my child's learning and development.
- My child's teachers let me know that I can make a difference in my child's learning.
- Someone at my child's program has helped me consider which schools or programs would be best for my child for next school/program year.
- My child's teachers incorporate my feedback into how they support my child.

Which of the following improvements would you most like your school to make (Choose ONE)?

- Stronger school leadership
- More hands-on learning
- Stronger enrichment programs (e.g. afterschool programs, clubs, teams)
- Stronger arts programs
- More challenging instruction
- Better communication with parents/guardians
- Higher quality teaching
- Smaller class size
- Safer school environment
- More resources in a language that I understand
- More support for my child's social and emotional well-being
- More instruction that values race, ethnicity, culture, and background of students